PNG Ports Corporation’s service standards performance better in 2012

PNG Ports Corporation Limited’s (PNG Ports) delivery performance for 2012 has improved compared to the previous year, the Independent Consumer and Competition Commission (ICCC) analysis on 2012 PNG Ports Minimum Service Standard Report has indicated.

ICCC Commissioner and CEO Dr Billy Manoka said: “Under the existing PNG Ports Regulatory Contract, PNG Ports is required to report annually to the Commission its level of compliance to the minimum service standards for its 16 declared ports.”

The minimum service standards set out in the contract are:
- Wharves must be maintained;
- A suitable hardstand(s) must be maintained at each wharf or cause way;
- Roads and pavements within a wharf must be maintained in a well graded condition;
- Full telecommunication services must be supplied to port offices;
- Port Offices must be equipped with necessary equipment and manned;
- Electricity services must be reliable and available;
- Minimum security requirements; and
- Availability of water supply to reprovision vessels.

In the Commission’s assessment, it was noted that all the regulated ports, except Aitape and Daru ports, had met the minimum service standards outlined above.

PNG Ports is currently addressing the service requirements of Daru and Aitape ports. The Commission noted that there are rehabilitation projects for Aitape and Daru ports currently underway. Improved performances are expected from these two ports once the projects are completed.

Dr Manoka said: “The report also noted that Daru Port has no water supply available to reprovision vessels. The port office has water supply, however, connection to the port area is not available at present.

“The Commission will expect to see an improvement at the port after the completion of the Daru Trestle Approach Project this year. This will have to be reflected in the PNG Ports 2013 minimum service standard report.”

The Commission advised PNG Ports to continue delivering its services efficiently and effectively to the people of PNG.
"The Commission's assessment is based on the report given by PNG Ports, without any verification being done by the Commission. The Commission reserves its rights to review its assessment and of the report should any information contrary to the information provided in the service provider's report become known to the Commission later," Dr Manoka concluded.

For more information on this media release, Mr Jack Timi Executive Manager for Regulated Industries Division can be contacted on 325 2144 or email to jtimi@iccc.gov.pg.

Authorized By:

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DR BILLY MANOKA
COMMISSIONER & CHIEF EXECUTIVE OFFICER
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