ICCC critical of Eda Ranu’s 2012 performance

Eda Ranu, Port Moresby’s water and sewerage provider, has not delivered on its critical performance targets for 2012 according to a recent report issued by the Independent Consumer and Competition Commission.

The ICCC’s analysis indicates that Eda Ranu has failed to meet a number of the most significant targets outlined in the 2009 Water and Sewerage Pricing Arrangement Report including the number of sewerage overflows, break and chokes and and water mains breaks and leaks.

ICCC Commissioner and CEO Dr Manoka said: “Eda Ranu also has to improve on its performance in restoring services for planned interruptions and its response time to customers.”

Dr Manoka recommended that Eda Ranu prioritise the implementation of its capital expenditure programme to improve water and sewage networks in order to achieve the targets set out in the 2009 report.

The Commissioner added that the general public misuse of the water system in the communities, especially in the settlements has affected the performance of Eda Ranu, and this adversely affected the supply of fresh water in those communities.

He also said that this is the first time ICCC has made public the performance analysis of the Eda Ranu to ensure that necessary information like the performance of water and sewerage service providers is made known to everyone.

For more information Contact Dr Billy Manoka by calling 325 2144 or email queries to bmanoka@iccc.gov.pg.

Authorized By:

DR. BILLY MANOKA, PhD
Commissioner & Chief Executive Officer

October 09th 2013
**Background**

The Commission is empowered by the *Independent Consumer & Competition Commission Act* and *Prices Regulation Act* to control or monitor the prices and efficiency of supply of certain goods and services which have been declared by the Minister for Treasury.

Under the *Prices Regulation Act* the Minister, based on recommendations from the Commission, has the power to declare a good or service for regulation purposes. The Minister may by way of notice published in the National Gazette, declare any goods or services supplied or capable of being supplied, for their prices or services to be controlled or monitored by the Commission.

Currently, the goods and services declared for price control or price monitoring are:

1. Sugar
2. Rice
3. Flour
4. Fuel
5. Taxi and PMV fares
6. Stevedoring and Handling Services
7. Water and Sewerage Services

The Independent Consumer and Competition Commission has completed a comprehensive analysis of the water service performance for Eda Ranu by comparing the water service standards targets set in the 2009 Water and Sewerage Pricing Arrangement Final Report against actual service performance in 2012 which was submitted to the Commission on April 15, 2013.

“Sections 6 and 7 of the ICCC Act allow the Commission to make available information in relation to matters affecting the interests of consumers, including information with respect to the rights and obligations of persons (including companies) under PNG laws that are designed to protect the interests of consumers.”

The Commission assessment is based on the report given by Eda Ranu, without any verification being done by the Commission, and the Commission reserves its rights to review its assessment and comments on the report should any information contrary to the information provided in Eda Ranu’s report become known to the Commission later.